ORGANISATION TRANSFORMATION

Customers want products and services to be fast, frictionless and reliable. Preparing the Workforce to succeed in an accelerated and rapidly changing Digital world is not a once of effort. It starts with your "why" and requires all aspects of the organisation to adapt to the disruption that is upon us. We support you to re-align on culture, ways of working, and toolsets. Our approach follows our LEAN Enterprise model which utilises Design Thinking, Lean start-up, Agile and Devops to deliver quality products more frequently to your customers.

Why is this important?

'Market changes and tech disruption requires us to move 10 times faster at 10 times the scale while holding operations teams stable.' The science of Lean software and Devops - Accelerate: Jez Humble, Nicole Ferguson & Gene Kim

Adapting to changing customer expectations is critical at both the individual and organisation level. If we are to sustain changes, we must look at the whole organisational system which drives our behaviours. For this reason, we work with all parts of the organisation get alignment on the outcome required and co-create the roadmap needed to transform. By approaching this all-in organisation change together we have every opportunity to win.

What type of services are included?

- **Transformation and Customer Strategy development**
- **Enterprise Agility, DevOps, Quality practises maturity assessments and roadmaps**
- **Organisation and role re-design, Operating Model development**
- **Design thinking, design sprints, test and learn experiments**
- **DevOps toolchain setup, pipeline automation including test and environment automation**

What do I get delivered?

- ✓ Increased team accountability for the whole product delivery process
- ✓ Faster time to market for customer features
- ✓ Increased stability and quality of products
- ✓ Higher staff engagement scores and retention