DELIVERY COACHING

Supporting you to grow resilient, sustainable and productive teams focussed on delivering valuable customer outcomes. We achieve this through coaching you to experiment, flow the work, make it safe and have fun. We are framework agnostic as we believe the right solution for you is the one you design yourself with our help to guide you. All our coaches are practitioners; we model great delivery by living it every day.

Why is this important?

The rise of the 'gig' economy and digital workplace along with the demand for an increasingly personalised customer experiences means we need to hone team's ability to adapt and deliver to new and changing customer needs every day.

What type of services are included?

- **Individual and team coaching on team practises to accelerate the flow of work from idea to value**
- **Individual and team capability self-assessment and coaching to a target improvement**
- **Growing a culture of safety and happy teams as the pre-requisite to high performance**
- **Introducing a Test and Learn mindset to delivery so we quickly and efficiently prove we are building the right thing for our customers**

What do I get delivered?

- ✓ Individual role and team practises self-assessment toolkits
- ✓ New ways of working embedded into Discovery, planning and delivery of outcomes
- ✓ New techniques to support teams to experiment, flow work and engage customers
- ✓ Happy teams and happy customers